

# LEADING CHANGE FOR A DIVERSE AND INCLUSIVE WORKPLACE CERTIFICATE

## Using Data to Drive Diversity, Equity and Inclusion

### Program description:

This course will be an overview of:

- Benefits of using data and metrics to assess DEI
- Types of company data and metrics to track for DEI
- Tools and technologies to analyze data and metrics
- Using metrics and data from recruiting, hiring, branding, and marketing to drive organizational change
- Steps to track program success

### Learning objectives:

After completing this course, the learner should be able to:

- Describe the importance of using data and metrics to assess diversity, equity, and inclusion (DEI) in an organization
- Identify the types of company data and metrics to track for DEI efforts
- Recognize types of DEI tools and technologies used to analyze data and metrics
- Explain how to use metrics and data-driven insights to help inform a strategy to drive organizational change
- Discuss the steps to assess the current state, progress, and success of DEI programs

<b>Instructional delivery methods/ course format:</b>	On-Demand
<b>Credit(s):</b>	1.5
<b>Field of study:</b>	Personnel/Human Resources
<b>Prerequisites:</b>	None
<b>Knowledge level:</b>	Basic
<b>Advance preparation:</b>	None

# Coaching and Mentoring for Diverse Talent

## Program description:

This course will be an overview of:

- The similarities and differences between coaching and mentoring for supporting and retaining diverse talent
- The benefits of using coaching and mentoring for supporting and retaining diverse talent
- The problems faced by employees in the absence of coaching and mentoring for diversity
- Coaching and mentoring strategies that help support and retain diverse talent
- How to apply various coaching and mentoring strategies to support and retain diverse talent

## Learning objectives:

After completing this course, the learner should be able to:

- Identify the similarities and differences between coaching and mentoring in relation to diversity
- Recognize the benefits of coaching and mentoring for diverse talent
- Recognize coaching and mentoring strategies for diverse talent in real-world scenarios
- Apply practical coaching and mentoring strategies to recruit and retain diverse talent

<b>Instructional delivery methods/ course format:</b>	On-Demand
<b>Credit(s):</b>	1.5
<b>Field of study:</b>	Personnel/Human Resources
<b>Prerequisites:</b>	None
<b>Knowledge level:</b>	Basic
<b>Advance preparation:</b>	None

# Encouraging Allyship in Your Organization

## Program description:

This course will be an overview of:

- Allyship and its role in a work environment
- Benefits of fostering and maintaining a culture of allyship
- Best practices for cultivating a culture of allyship
- The relationship between representation and allyship

## Learning objectives:

After completing this course, the learner should be able to:

- Define allyship and its role within an organization
- Describe the benefits of allyship for all employees within an organization
- Identify key considerations for modeling and fostering a culture of allyship within an organization
- Describe the different forms allyship can take within an organization
- Recognize and identify common threats and obstacles to developing a culture of allyship
- Describe the relationship between allyship and representation

<b>Instructional delivery methods/ course format:</b>	On-Demand
<b>Credit(s):</b>	1.5
<b>Field of study:</b>	Personnel/Human Resources
<b>Prerequisites:</b>	None
<b>Knowledge level:</b>	Basic
<b>Advance preparation:</b>	None

# Role of Leaders in Successful Diversity, Equity and Inclusion Initiatives

## Program description:

This course will be an overview of:

- The role of leaders in implementing successful DEI initiatives throughout an organization
- Specific tasks and strategies different levels of leadership should take to drive DEI
- The influence of leaders and employees on each other regarding DEI-related change
- Different scenarios for implementing DEI initiatives in a corporate setting

## Learning objectives:

After completing this course, the learner should be able to:

- Define the importance of leadership in implementing a successful diversity, equity, and inclusion (DEI) program
- Identify the specific roles that different levels of leadership should fulfill to implement DEI initiatives
- Recognize the influence leaders and employees have on each other when driving DEI-related change
- Apply strategies for developing leadership traits to foster an inclusive work environment

<b>Instructional delivery methods/ course format:</b>	On-Demand
<b>Credit(s):</b>	1.5
<b>Field of study:</b>	Personnel/Human Resources
<b>Prerequisites:</b>	None
<b>Knowledge level:</b>	Basic
<b>Advance preparation:</b>	None

# Integrating Diversity, Equity, Belonging and Inclusion Into Your Business Strategy

## Program description:

This course will be an overview of:

- Methods for assessing an organization's DEI needs
- Project management approaches and how to organize DEI integration
- Ways to integrate DEI into business operations, organizational culture, strategy, and the local community

## Learning objectives:

After completing this course, the learner should be able to:

- Describe why diversity, equity, and inclusion (DEI) should be integrated into business strategy
- Describe two approaches for assessing an organization's DEI needs
- Identify ways to integrate DEI into the employee journey, business planning and operations, and the local community
- Recognize common challenges in implementing DEI

<b>Instructional delivery methods/ course format:</b>	On-Demand
<b>Credit(s):</b>	2
<b>Field of study:</b>	Personnel/Human Resources
<b>Prerequisites:</b>	None
<b>Knowledge level:</b>	Basic
<b>Advance preparation:</b>	None